Traveling from Singapore

There are a number of ferry operators with services between Singapore and Batam.

The best option for travel to Cladtek facility is as follows:

Singapore Ferry Terminal: Harbour Front
Batam Ferry Terminal: Harbour Bay
Ferry Operator: Horizon

This is an international connection: Remember your passport

Getting to Harbour Front

By Taxi: Ask the taxi to drop you “Up the ramp between Vivo Shopping Centre and Harbour Front”. Go through the double glass doors, turn right, walk about 75 meters, then proceed up the escalator to the 3rd floor.

By MRT: Take the Circle Line or NE line to “Harbourfront” terminus. Follow the signs to the “Cruise Terminal”. Horizon Ferry terminal is on the 3rd floor.

At the Horizon Ferry counter, purchase a return ticket to Batam. (Cost as at September 2016 is SGD 48 and must be paid in cash – credit cards not accepted).

Ferry timetable as at September 2016, is as below. Travel time to Batam is approx. 45 minutes.

<table>
<thead>
<tr>
<th>Departure Time from Harbour Front Singapore</th>
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<tbody>
<tr>
<td>08:15</td>
<td>15:15</td>
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<tr>
<td>09:40</td>
<td>16:30</td>
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<td>10:45</td>
<td>17:45</td>
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<td>12:15</td>
<td>19:00</td>
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<td>13:15</td>
<td>20:15</td>
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<tr>
<td>14:15</td>
<td>21:35</td>
</tr>
</tbody>
</table>

Contact Phone Number for Horizon Ferry Terminal: +65 6276 6711

Arriving in Batam

Visa: Nationals of Algeria, Andorra, Angola, Argentina, Austria, Australia, Azerbaijan, Bahrain, Belarus, Belgium, Brazil, Brunei Darussalam, Bulgaria, Cambodia, Canada, Chile, China (PRC), Croatia, Cyprus, Czech Republic, Denmark, Dominican Republic, East Timor, Ecuador, Egypt, Estonia, Fiji, Finland, France, Germany, Ghana, Greece, Hungary, Iceland, India, Ireland, Italy, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Latvia, Lebanon,
Liechtenstein, Lithuania, Luxembourg, Maldives, Malta, Mexico, Monaco, Netherlands, New Zealand, Norway, Oman, Panama, Papua New Guinea, Poland, Portugal, Qatar, Romania, Russia, San Marino, Saudi Arabia, Seychelles, Slovakia, Slovenia, South Africa, South Korea, Spain, Suriname, Sweden, Switzerland, Taiwan, Tanzania, Tunisia, Turkey, United Arab Emirates, United Kingdom, United States of America, Vatican, and Venezuela, are given visa-free entry facility for maximum of 30 days where the purpose is tourism, but SHOULD OBTAIN VISA-ON-ARRIVAL where the purpose is business.

Nationals of Brunei, Cambodia, Chile, Ecuador, Hong Kong SAR, Laos, Macau SAR, Malaysia, Morocco, Myanmar, Peru, Philippines, Singapore, Thailand, and Vietnam are given visa-free entry for 30 days where the purpose is either tourism or business.

Nationals of other countries must obtain a visa prior to arrival in Indonesia via the nearest Indonesian consulate.

Visa on arrival is must be paid in either SGD or USD. Other currencies and credit cards not accepted. The visa fee is USD15 for 7 days or USD35 for 30 days and is only available as single entry.

Time Difference: Note that Batam is 1hr behind Singapore, hence you will arrive approximately the same time you leave Singapore.

At the Terminal: For Visa on Arrival, follow the walkway towards “Arrivals” and Immigration. The counter is outside, immediately prior to arriving at immigration. After getting the visa proceed through immigration and customs clearance.

To Cladtek: Once outside, look for a vehicle with Cladtek Logo, or driver with Cladtek sign. It’s about a 5 minute drive to Cladtek from the terminal.

Address: PT Cladtek Bi-Metal Manufacturing
Jalan Tenggiri, Batu Ampar
Batam, 29452

Map:
Traveling from Jakarta

If arriving from Jakarta, the usual route is to fly from Jakarta’s Soekarno-Hatta International Airport to Hang Nadim International Airport Batam.

This is a domestic flight served by a number of airlines including Garuda, Lion Air, Batik Air.

Cladtek can arrange airport pickup, or taxi is available.

Notification for Pickup in Batam

Your Cladtek contact will generally arrange the pickup in Batam at the airport or ferry terminal. All you need to do is let them know which flight or ferry you are arriving on.

Alternatively, please call our reception at Batam on +62 778 413808, or email han.ye@cladtek.com

Return Journey from Batam

Our Batam office will ask you when you arrive if you need any assistance with the return journey. The process is essentially the reverse of the arrival journey.

Other Information

It is important to note that if coming to Batam through Singapore, Singapore immigration requirements must also be met.

Some nationalities that do not require a visa or can obtain visa-on-arrival for Indonesia, do still require a visa for entry to Singapore. If Singapore visa is required, it will need to be multiple entry to allow for transit through Singapore in arrival, and transit through Singapore on departure.

The alternative option is to bypass Singapore and fly direct to Jakarta. This option may require overnight stay in Jakarta.

Please check visa requirements for Singapore before booking travel.